

## TERMS & CONDITIONS

- \* The purchase of your kitchen will be a supply only basis
- \* A 50% deposit on your kitchen total is required when placing an order.
- \* On receipt of your deposit you will receive an estimated delivery date
- \* We aim to deliver your kitchen within 3 weeks of your deposit date.
- \* Unless otherwise stated we use our own sign written Van to delivery all goods
- \* We charge £2 per mile with a minimum delivery charge of £20
- \* Due to insurance purposes we can only deliver to the ground floor door.
- \* Your kitchen balance must be paid in full before delivery unless paying by **CASH** on the day.
- \* We will not leave any goods at your home if payment is not received
- \* Payments are accepted by Cash, Credit/Debit Card & Paypal.
- \* We no longer accept Cheques or payments over the phone
- \* **We do not store credit card details.**
- \* Deposits are non refundable after goods have been ordered and dispatched to ourselves
- \* Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.
- \* Should any refunds be allowed at our discession you will encure a 15% Admin/Transaction fee
- \* Damaged goods need to be reported within 3 working days of delivery.
- Goods cannot be exchanged after that time
- \* Goods can be held after specified delivery date, but will encure 10% storage fee of total amount of order per week
- \* All our kitchen units are supplied assembled (no flat pack). This gives you an advantage to arrange your own installation
- \* If you wish for us to arrange four your kitchen to be installed we can recommend a sub contracted fitter to give you a quote
- \* This quote s non obligated but we highly recommend the selected fitter to install your kitchen as we will NOT be responsible for any fitting costs should any problems arise
- \* Payment terms for installation will be between you 'the customer' and the selected fitter
- \* 4K's disclaim any arrangements you make direct with the fitter
- \* All gas appliances must be installed by a Gas registered fitter.
- \* You will not be charged to fit any gas appliances. It is your responsibility to arrange a Gas registered fitter.
- \* We reserve the right to alter or change any terms of conditions without prior notice.

## GUARANTEE'S

Unless otherwise stated all our Kitchen doors, units, worktops, appliances, sinks etc come with a statutory 12 month manufacturer's guarantee.

All our 'B' Graded' goods have a 6 month money back guarantee.

**NOTE: All Black Gloss Worktops will show scratches more than any other worktop. Please take great care when handling and installing glossy worktops as any type of scratch is NOT covered under the guarantee.**